

【Dormitory Maintenance Online Request System】 for Repair

If public facilities or dorm internet are out of order, please use the online system and apply for repair on the 「Dormitory Maintenance Online Request System」 from August 1st, 2013.

1. Log in & apply

Step 1:

NTNU homepage/ key in username (student's ID) and password on the right side



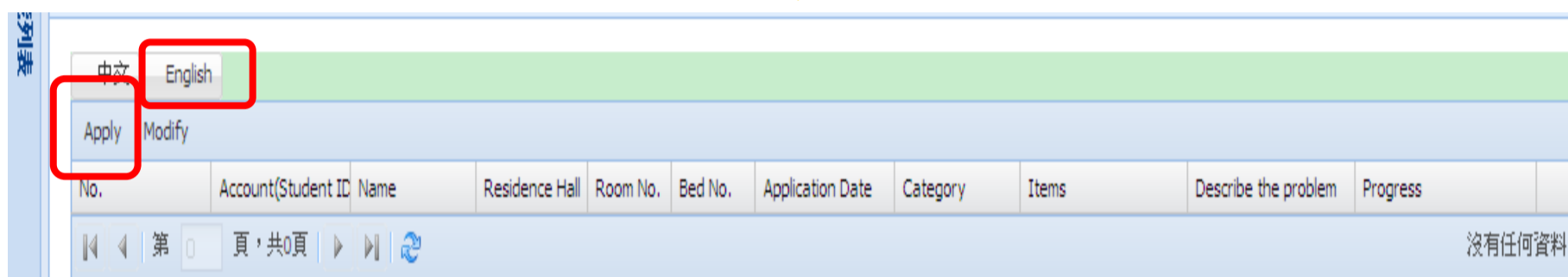
Step 2:

Click on the 「Dormitory Maintenance Online Request System」



Step 3:

Please click the list on the left side to apply.
Please select the English version.



Step 4:

Please fill in the form where the item is marked red, and then click 'Submit'. (The required items include **Items**, **Describe the problem**, and **Location**.)

Cancel Submit

Personal Information

Name: [redacted] Account(Student ID): [redacted] No.: [redacted]

Residence Hall: [redacted] Room No.: [redacted] Bed No.: 1

[If either room number or bed number is wrong, please contact Division of Student Housing Affairs to correct.(Tel: 7734-6524、7734-6522)]

Mobile: [redacted] E-mail: [redacted]

[Please reconfirm phone number and mail address. You may modify your information on Academic Affairs system.]

Application Date: 2013-07-30

Items: [redacted] select Category: [redacted]

Describe the problem: [redacted]

Location of the Damaged Public Area: [redacted] Location of the Damaged Room: [redacted]

Apply Photo: [redacted] Browser(Limited 2MB)...

2.Fill in the Satisfaction Survey

Step 1:

Please fill in the Satisfaction Survey after the repair is done.

宿舍修繕系統

功能列表

- 功能列表 Menu
- 報修 Apply
- 滿意度調查 Survey

作業區

說明

此系統為宿舍修繕系統，請點選左邊視窗的程式清單進行作業。
若有任何問題請洽 6922。

This is Dormitory Maintenance Online Request System. Please click the list on the left side to keep on.
If you have any question, please contact us at 6922.



宿舍修繕系統

作業區

說明 滿意度調查 Survey

中文 English

Fill in

No.	Account(Student ID)	Name	Residence Hall	Room No.	Bed No.	Application Date	Category	Items	Describe the problem	Progress
M120130730001					1	2013-07-30	水電	電風扇	無法轉動	Done

第 1 頁，共 1 頁

顯示 1 - 1 筆，共 1 筆

Step 2:

Please click on "Save" after completing the survey.

Please fill in the satisfaction survey

Save

How satisfied are you with the administrative services

Highly satisfied Satisfied Neutral Not Satisfied. Highly not satisfied.

How satisfied are you with the maintenance services

Highly satisfied Satisfied Neutral Not Satisfied. Highly not satisfied.

Dorm repairing information